

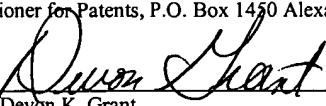
S/N 09/896,471

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hollinger, et al. Examiner: Lin, Wen Tai
Serial No.: 09/896,471 Group Art Unit: 2154
Filed: June 29, 2001 Docket No.: 60027.0004US01/BS00318
Title: AUTOMATED REAL-TIME APPOINTMENT CONTROL

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450 Alexandria, Virginia 22313-1450 on August 28, 2006.

By: 
Name: Devon K. Grant

PETITION FOR EXTENSION OF TIME

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a 3-month extension of time be granted in which to respond to the outstanding Office Action mailed February 28, 2006, said period of response being extended from May 28, 2006 to August 28, 2006.

Please charge Deposit Account No. 13-2725 in the amount of \$1,020.00 to cover the required extension fee for a large entity.

Respectfully submitted,

MERCHANT & GOULD
P.O. Box 2903
Minneapolis, MN 55402-0903
404.954.5100

39262

PATENT TRADEMARK OFFICE

Date: August 28, 2006

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Devon K. Grant
Reg. No. 57,036